

The Big Story: Industry in scrap over Skype

Do you conduct your client interviews face-to-face? Is Skype good enough, or are you leaving yourself exposed?

The viability of using technologies such as Skype to conduct face-to-face interviews has been debated in the past week. Today, we ask First Choice Mortgage Brokers' Tony Bice, Mortgage Choice's Simon Dehne and Outsource Financial's Tanya Sale for their take.

How can you meet your responsibilities? Are aggregators and lenders behind the times? And are these new technologies the future?

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